



International CIS Group

the world of cancer information

Cancon Work Package2 Dissemination
Meeting, Brussels November 18, 2014

The German Cancer Information Service – National Reference Center for Cancer Information



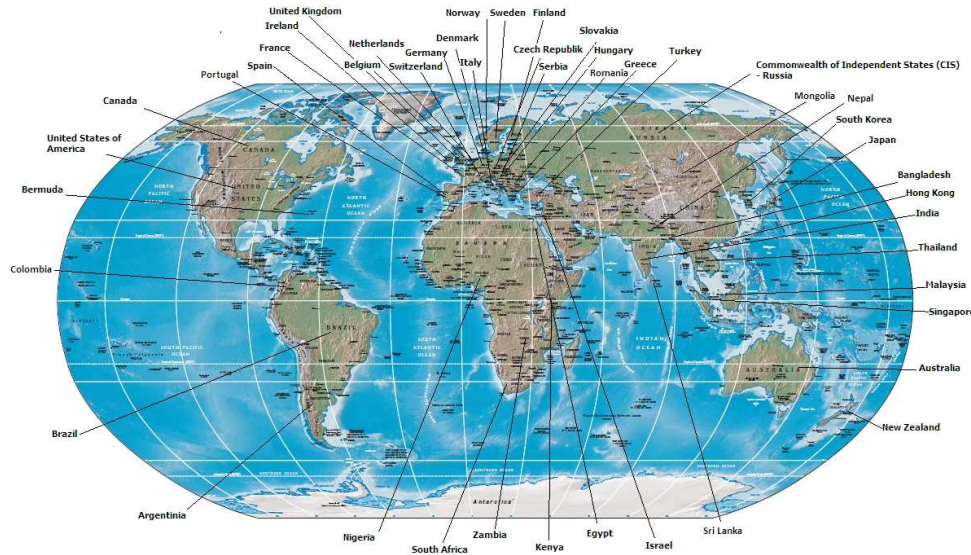
- Cancer Information Service of the German Cancer Research Center Heidelberg
- Established in 1986
- Since 2010, National Reference Center for Cancer Information
- 33,000 inquiries answered individually in 2013
- Client-centered, comprehensive, evidence-based, confidential, independent, cost-free
- Health services and communication research
- Communication & Outreach Program
- Information service for health professionals
- National and international collaborations

International Cancer Information Service Group (ICISG)



- In 1996, cancer organizations who operate a CIS formed the International CIS Group to raise awareness and assist cancer organizations to start a CIS
- Membership is free and the ICISG offers a forum for information exchange and support
- Partnership with UICC – Memorandum of Understanding renewed in October 2014

Membership



http://www.lib.utexas.edu/maps/world_maps/world_physical_2008.pdf

Members of ICISG can help with:

- Needs assessment
- Strategic planning
- Training of information specialists
- Resources and technology

By providing:

- Workshops or courses
- Referral to an existing CIS for a visit
- One-on-one consultation
- Website and CIS Tool Box

- Argentina
- Australia
- Bermuda
- Canada
- Czech Republic
- CIS – Russia
- Denmark
- Egypt
- Finland
- France
- Germany
- Greece
- Hong Kong
- Hungary
- India
- Ireland
- Israel
- Italy
- Japan
- Kenya
- Malaysia
- Mongolia
- Nepal
- Nigeria
- Norway
- Pakistan
- Portugal
- Romania
- Serbia
- Singapore
- Slovakia
- South Africa
- South Korea
- Spain
- Sri Lanka
- Sweden
- Switzerland
- Turkey
- United Kingdom
- United States
- Vietnam
- Zambia

32 Cancer Information Services in Europe

Set up between 1970 and 2012

Information mainly via

Telephone, E-Mail, face-to-face, social networks. brochures, website, print, patient courses, visits, media, internet forums/chats

Answered Inquiries per year: 1,100 - 439,503

Usage statistics, user satisfaction surveys

CIS is an effective source of information and education about cancer:

- Comprehensive, accurate and reliable information about cancer and cancer control
- Provided by trained information specialists
- To anyone who asks
- Free of charge, confidential and anonymous
- One-on-one personalized interaction





dkfz. DEUTSCHES
KREBSFORSCHUNGSZENTRUM
KREBSINFORMATIONSDIENST

Gefördert durch:



aufgrund eines Beschlusses
des Deutschen Bundestages



CANCER INFORMATION SERVICES IN
EUROPE TODAY:
NEW TRENDS AND COLLABORATIONS



NOVEMBER 5 - 6, 2010

GERMAN CANCER RESEARCH CENTER
HEIDELBERG
COMMUNICATION CENTER

Common Agenda:

**Patient Empowerment
Better Access to Health Care
Networking
Feedback
Quality of Information**

European Cancer Information Services Action Plan

- ◆ **Sharing best practices and networking, incl. workshops and staff exchange program,**
- ◆ **Information Resources / Quality Management**
- ◆ **Data collection and comparative evaluation, impact research**
- ◆ **Exploring emerging technologies**

Contacting ICISG

- Visit our website www.icisg.org
- Or email at: info@icisg.org

Thank you very much for your attention!

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